

# Transwall

## Care & Cleaning Guide

1220 Wilson Drive  
West Chester PA 19380

800.441.9255  
transwall.com

Version 6.0 Release Date: 20.December.2015

BEFORE CLEANING, PLEASE READ THIS SECTION IN ITS ENTIRETY.



**CAUTION:**

- DO NOT use harsh detergents or solutions containing solvents.
- DO NOT use compounds containing abrasive material.
- DO NOT use steel wool, plastic wool, sandpaper, emery cloth, etc.
- DO NOT use bleaches or caustic solutions.
- DO NOT use solutions containing ammonia in excess of 2%.
- DO NOT use excessive amounts of water or other liquids.

The cleaning of painted surfaces and tempered glass is an easy task but does require the use of MILD, NON-ABRASIVE cleaning agents.

Best results are obtained by starting at the top of a panel and working toward the bottom. On a panel having Steel | Glass | Steel, clean the upper painted area first, then the glass and finally the lower painted area and the base trim.

If the floor is carpeted, protect the carpet using a plastic drop cloth or other similar material.

## **Powder Coat Painted Surfaces**

### **Step 1**

Use a soft brush to remove any dust.

### **Step 2**

Wipe all surfaces with warm, damp, soft, lint-free cloth. Be sure to use clean water.

### **Step 3**

If streaking occurs after Step 2, it is indicative of stubborn soiling or other residues still remaining.

Proceed to wash the surface with a solution made by using approximately 1/2 ounce of mild soap per gallon of lukewarm water.

Repeat Step 2

## **Fabric Covered Surfaces**

All of our standard panel fabrics have a WS cleaning code.

Standard Care Label WS - To prevent overall soiling, frequent vacuuming or light brushing to remove dust and grime is recommended. Spot clean with a mild water-free solvent, water-based cleaning agents, or the foam from a mild detergent. With either method, pretest a small area before proceeding. For significant soiling, cleaning by a professional furniture service is recommended.

For COM & Customer Specified Textiles—please consult the manufacturer.

## Clear Tempered & Laminated Glass

**IMPORTANT!** The following instructions are for cleaning clear tempered and clear laminate glass. If you have architectural glass, please contact Customer Service.

The use of scrapers, abrasives, and harsh cleaning agents is not recommended for any glass product. They can cause irreparable damage.

Clean glass with mild, non-abrasive commercial glass cleaner using a lint-free paper towel.

Be certain to wipe off excess liquid which may be gathered on adjacent surfaces.

## Sand Blasted | Etched Glass

**IMPORTANT!** The following instructions are for cleaning sand blasted and etched glass. If you are uncertain of the glass type, please contact Customer Service.

The use of scrapers, abrasives, and harsh cleaning agents is not recommended for any glass product. They can cause irreparable damage.

Before trying a glass cleaner, try using an *original* Mr. Clean Magic Eraser to remove any black roller marks occasionally seen on etched glass.

Use Sprayway® 050 Glass Cleaner and a clean cotton cloth.

Step 1— Apply Sprayway® 050 Glass Cleaner to the affected area.

Step 2— Allow foam to penetrate for approximately 10 seconds.

Step 3— Wipe until dry using a clean cotton cloth.

Step 4— Stubborn stains may require a second application.

Be certain to wipe off excess liquid which may be gathered on adjacent surfaces.

## Wood Veneer Surfaces

Cleaning with a dust cloth, as with furniture, is the most important step in maintaining the finish. After dusting, you may wish to apply a furniture polish, but be sure to remove all excess polish and wipe dry. Do not wash with water or use heavy waxes.

If the wood is sealed with a polyurethane, you can wash it down with soap and water and marks or dirt should wash off with no trouble. You should be able to tell if it is finished by checking for a shine or coating.

## Brushed Stainless Steel Hardware

Use a foam spray cleaner—such as Sprayway® Stainless Steel Polish and Cleaner—rubbed in the same direction as the grain texture then wiped with a clean, dry cloth. Such foam cleaners can be used as often as necessary. Liquid solutions may cloud or scratch finish.

For periodic maintenance, hardware can be gently rubbed with an abrasive pad, such as—

- Scotch-Brite General Purpose Hand Pad 7447 by 3M, or
- Scotch-Brite Ultra Fine Hand Pad 7448 by 3M, or
- Scotch-Brite General Purpose Scrubbing Pad 9650 by 3M.

The finish should always be rubbed in the same direction as the grain texture.

## Powder Coat (Painted) Markerboards

Expo® Dry Erase markers are recommended for use on your painted markerboard along with a microfiber cloth eraser.

When additional cleaning is required, clean with a spray-type glass cleaner. Various whiteboard cleaners and conditioners, such as Quartet, or Expo, are excellent products for thorough cleaning. Remember to clean cloth erasers often by wiping to remove dry-erase marker residue.

DO NOT use cleansers that contain abrasives, acids, alkalis, or **paper towels**, as they will damage the decorative surface.